

# DSM in Daily Practice

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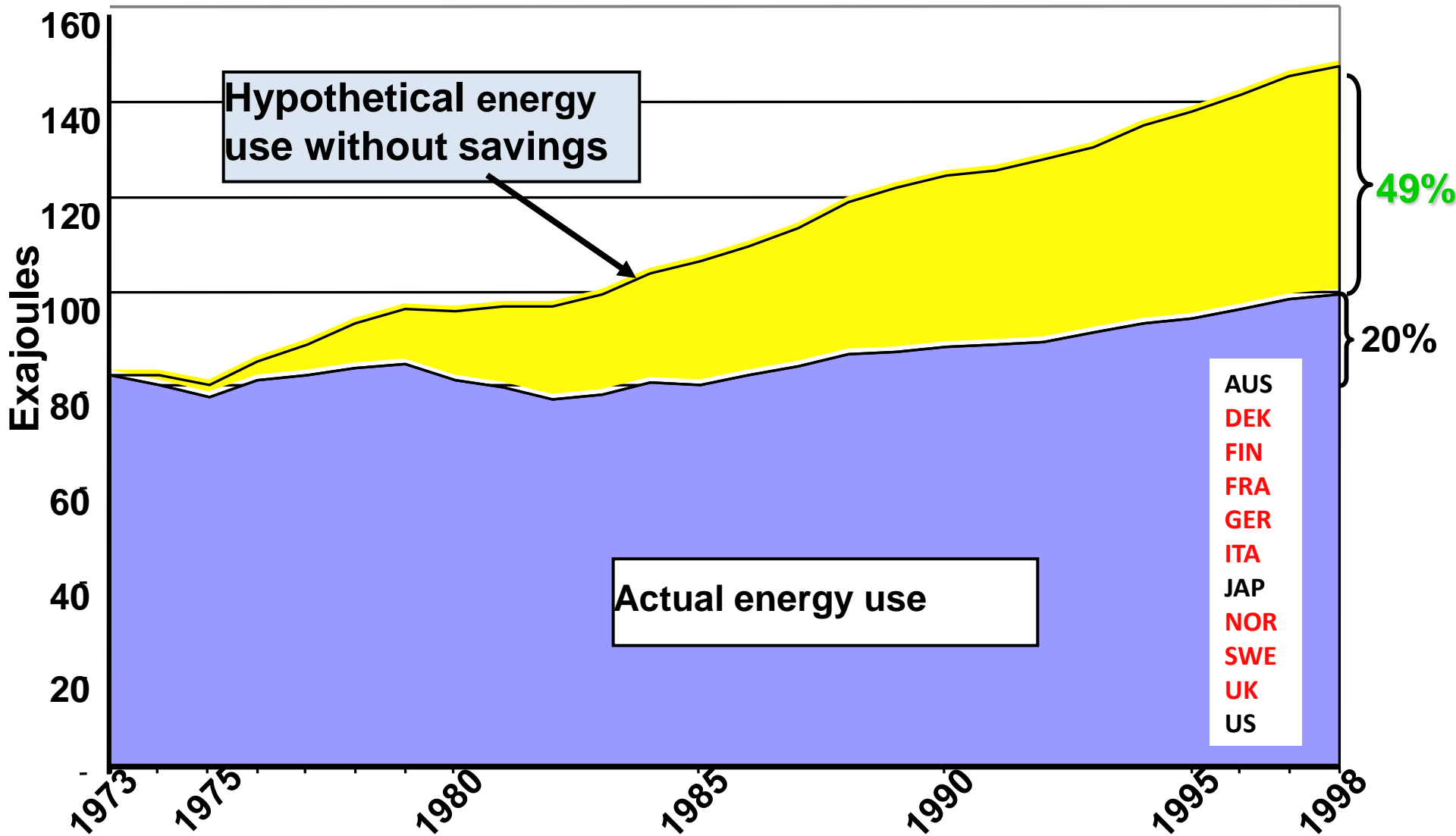
Chairman of the IEA DSM-Programme



# A. Narratio (what does history tell us?)



# Energy-use in the IEA-11

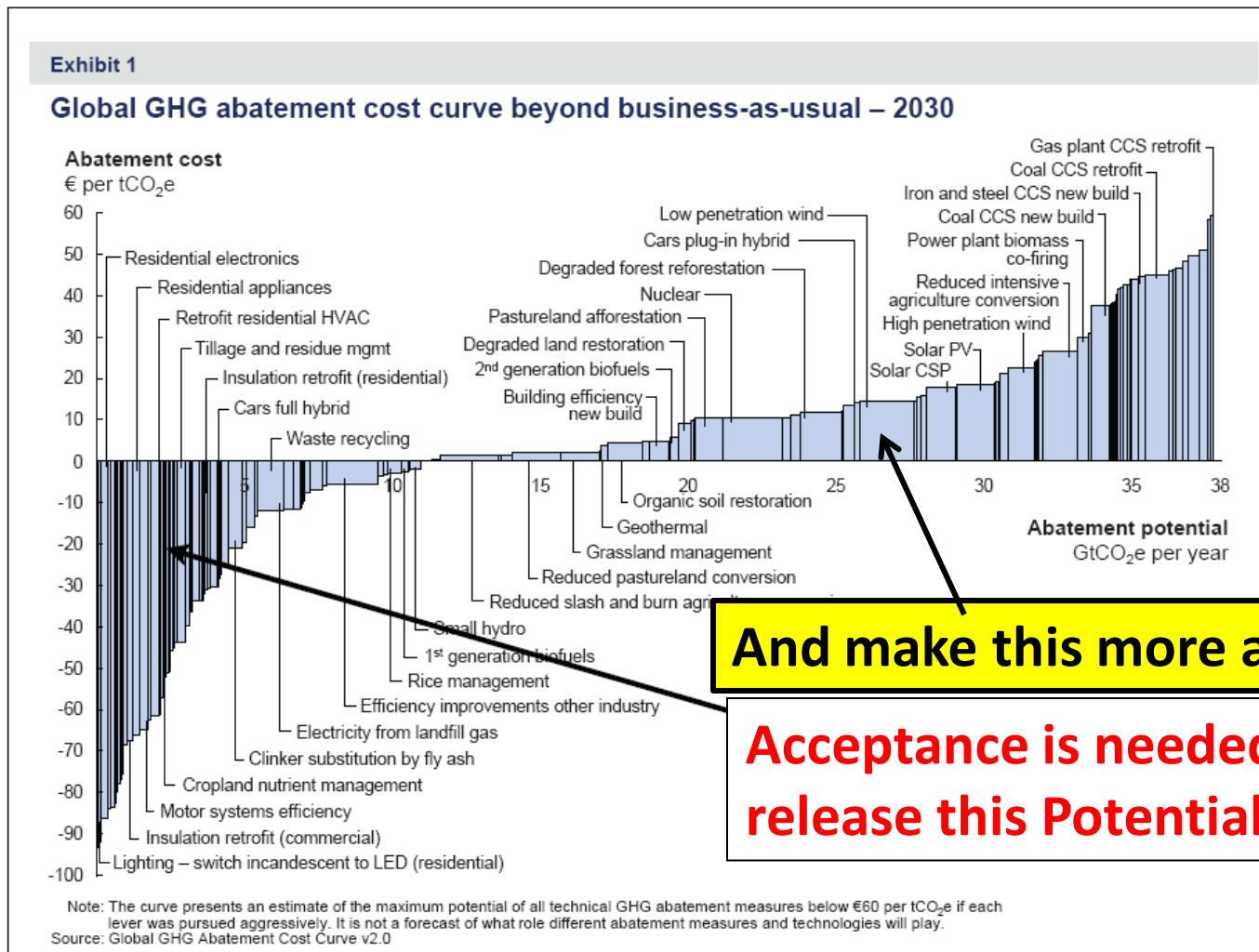


The rise in welfare depends more on energy efficiency improvements than on growth in energy use!

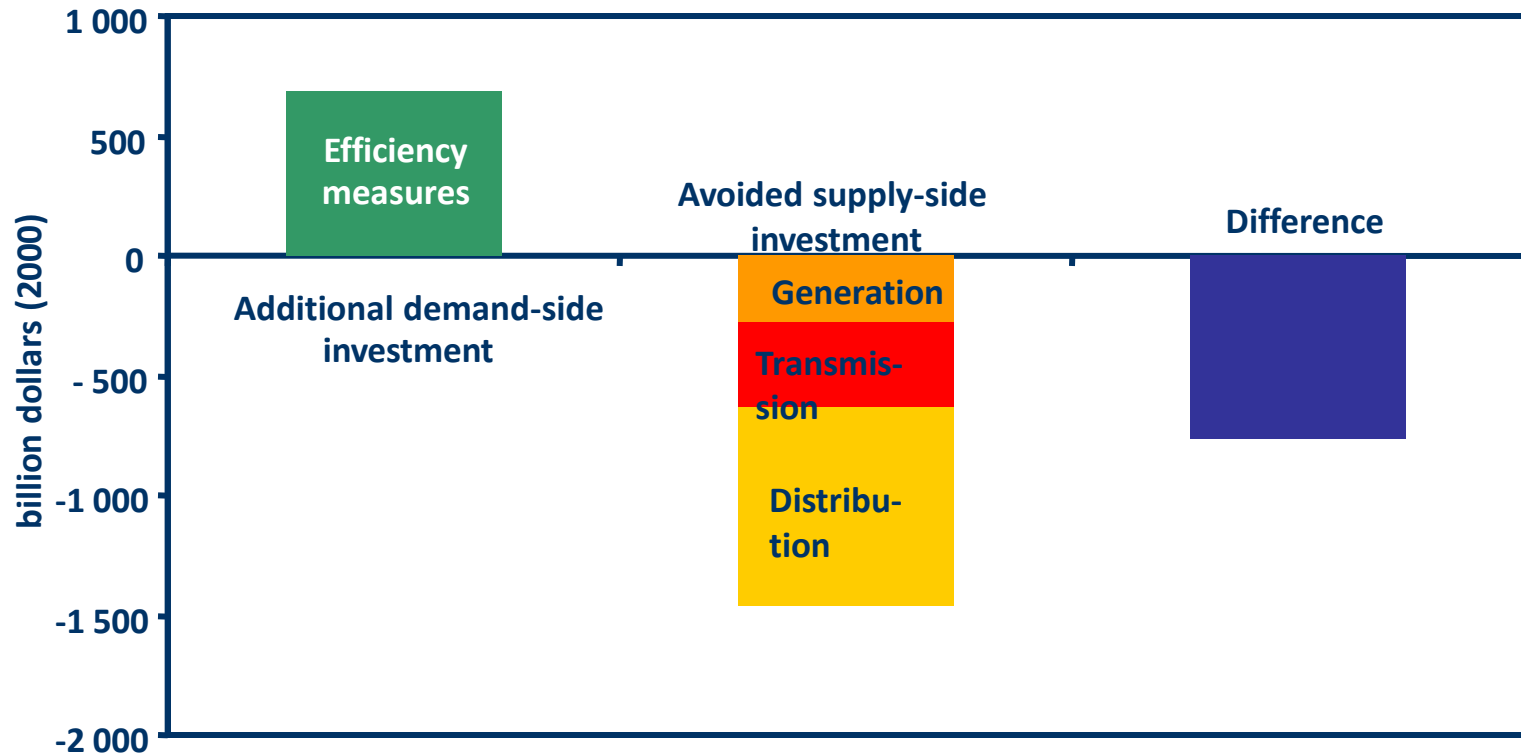


# Efficiency is under-utilized, since...

.... Result = Potential \* Acceptance

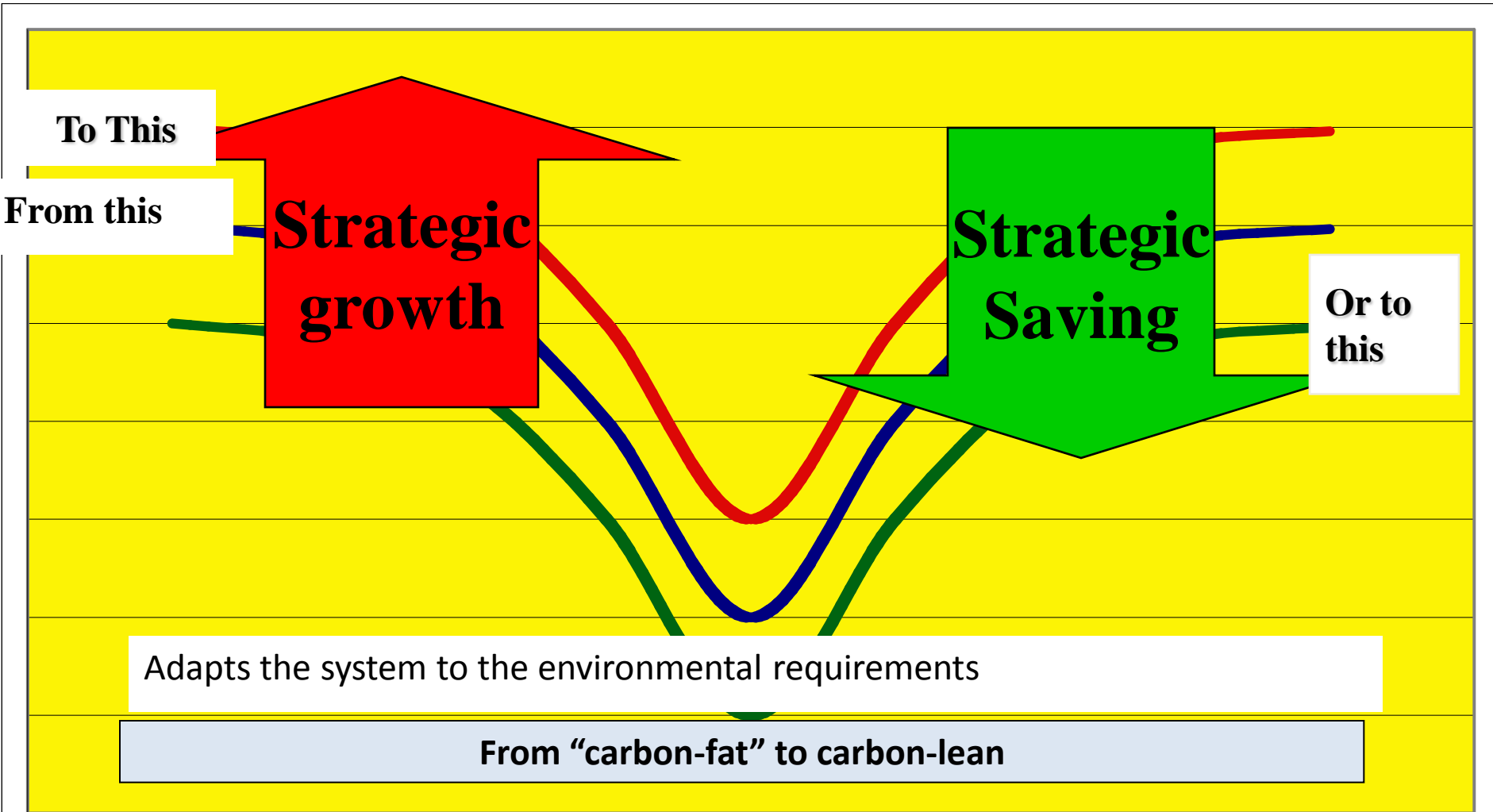


# Difference in Electricity Investment in the Alternative vs. Reference Scenario 2003-2030

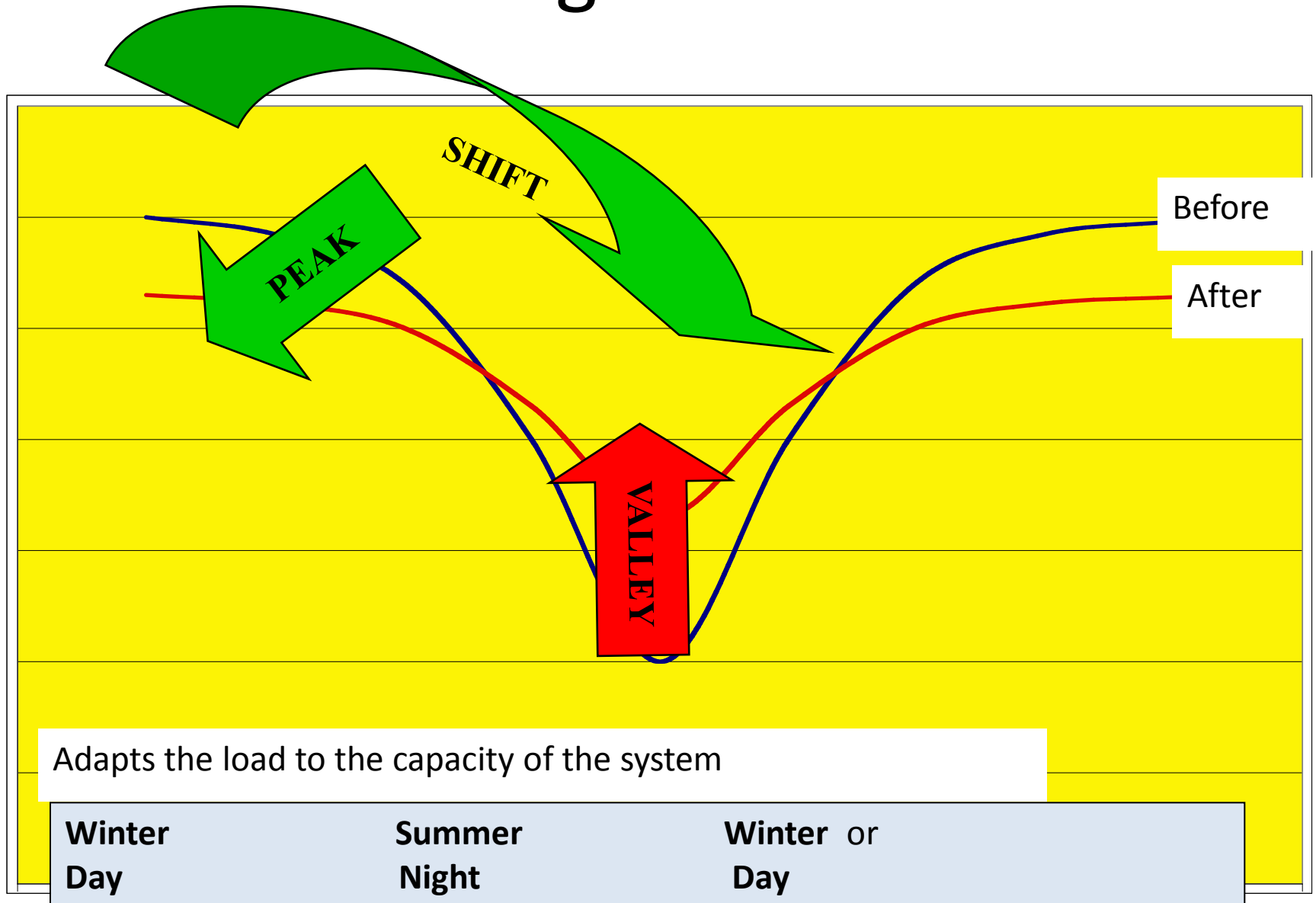


**Additional investments on the demand side are more than offset by lower investment on the supply side**

# DSM can change the LOAD LEVEL



# DSM can Change the LOAD SHAPE





# DSM Policy for load shape will deliver

- **Less Price Volatility** by improving short term price elasticity
- Improved **System Reliability** by reducing peaks and adding to safety margins
- Enhanced **System security** by reducing dependency on vulnerable supply resources
- Improved **Restoration capacity** by dispatching in/after emergency situations
- **Less costly network reinforcements** since energy efficiency measures will be active alternatives
- **Distributed generation** as alternative to transmission lines.
- Improved **operation and use of flowing renewable** sources
- **Elastic response** as complement to competition

# IEA-DSM (a growing family)

Australia	Korea
Austria	Netherlands
Belgium	New Zealand
Canada	Norway
Finland	Spain
France	Sweden
Greece	Switzerland
India	United Kingdom
Italy	United States

**Schneider Electric**

**The Regulatory Assistance Project**

South Africa (ip) China (obs)

Portugal (obs)

**Eurelectric (obs)**

**Edison Electric Inst. (inv)**

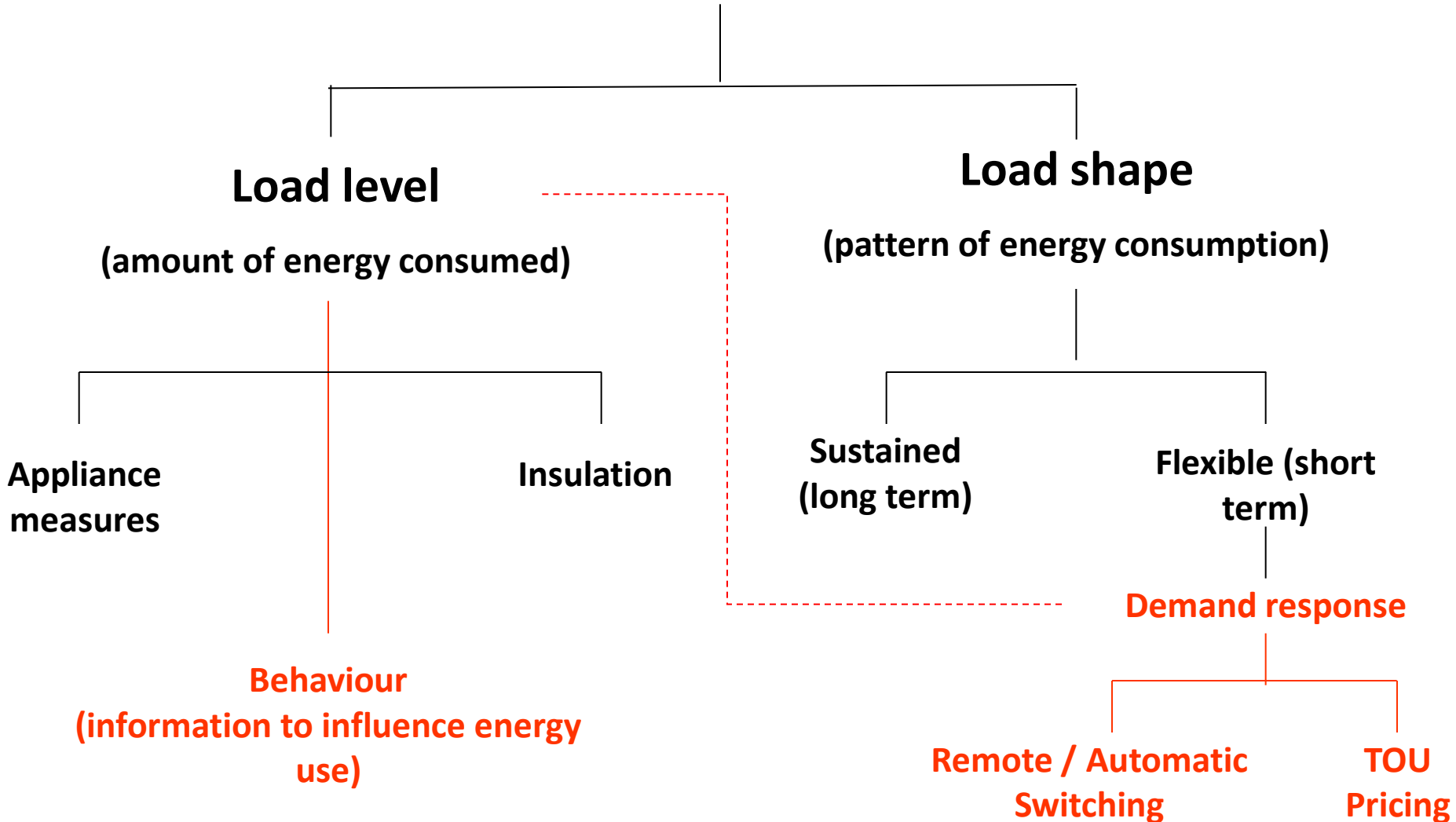


[www.ieadsm.org](http://www.ieadsm.org)

# The issues!

- **Load level**
  - a wasteful demand requires too much supply for the specific needs (The customer do not need energy! He needs the service that energy, combined with an installation, provides)
- **Load shape**
  - high peaks,
  - little reserve capacity,
  - bottlenecks in transmission and distribution
- **Market responsibilities**
  - who is the owner of the problem?

# Demand Side Management



## Business interest in DSM

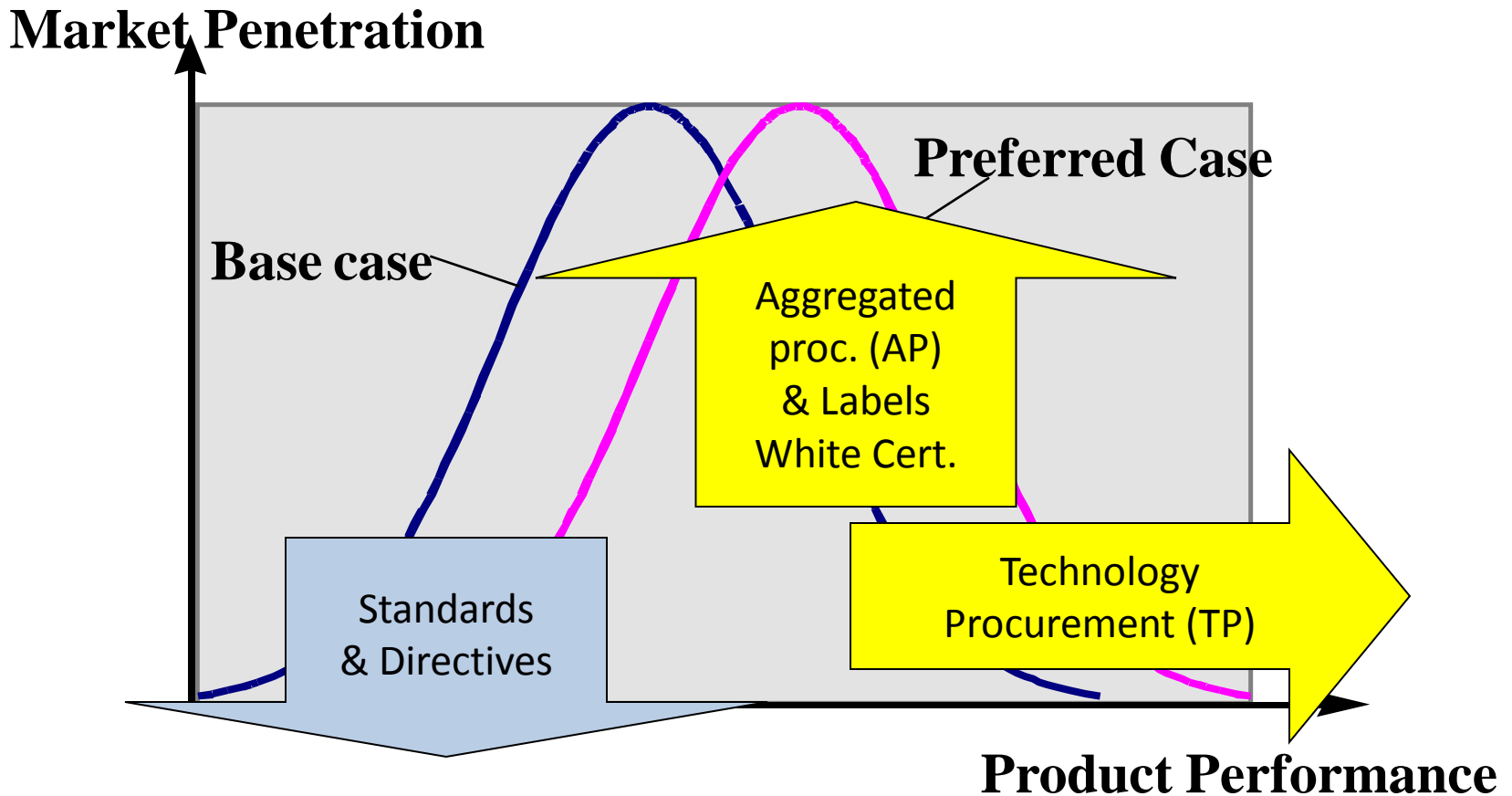
Status of Task	Peak Load	Load Level
<p><b>Past, Present and Future IEA DSM-Programme tasks</b></p> <p>Further information on the activities can be found at <a href="http://www.ieadsm.org">www.ieadsm.org</a> .</p>	<p><b>Completed</b></p>	<p><b>Task II:</b> Communications Technologies for Demand-Side Management</p> <p><b>Task VIII:</b> <a href="#">Demand-Side Bidding in a Competitive Electricity Market</a></p> <p><b>Task XI:</b> Time of Use Pricing and Energy Use for Demand Management Delivery</p> <p><b>Task XIII:</b> Demand Response Resources</p> <p><b>Task XV:</b> Network-driven DSM</p>
	<p><b>Current</b></p>	<p><b>Task XVII:</b> Integration of Demand Side Management, Energy Efficiency, Distributed Generation and Renewable Energy Sources</p> <p><b>Task XIX:</b> Micro Demand Response and Energy Saving</p>
	<p><b>Pro-posed</b></p>	<p><b>* Delivering effective smart grids</b></p> <p><b>* DR for smart grids. Business cases and energy services</b></p>
		<p><b>Task I:</b> Subtask 9 – Evaluation Guidebook on the impact of DSM and Energy Efficiency Programmes</p> <p><b>Task III:</b> Technology procurement</p> <p><b>Task V:</b> Marketing of Energy Efficiency</p> <p><b>Task VI:</b> Mechanisms for Promoting DSM and Energy Efficiency in Changing Electricity Businesses</p> <p><b>Task VII:</b> Market Transformation</p> <p><b>Task IX:</b> The Role of Municipalities in a Liberalised System</p> <p><b>Task X:</b> <a href="#">Performance Contracting</a></p> <p><b>Task XIV:</b> Market Mechanisms for White Certificates Trading</p> <p><b>Task XVIII:</b> Demand Side Management and Climate Change</p>
		<p><b>Task XVI:</b> Competitive Energy Services</p> <p><b>Task XX:</b> Branding of Energy Efficiency</p> <p><b>Task XXI:</b> Standardisation of Energy Efficiency Calculations</p> <p><b>Task XXII:</b> Energy Efficiency Portfolio Standards</p>
		<p><b>* DSM for TSOs</b></p>

**\* DSM-university**

## B. Large-Scale Deployment

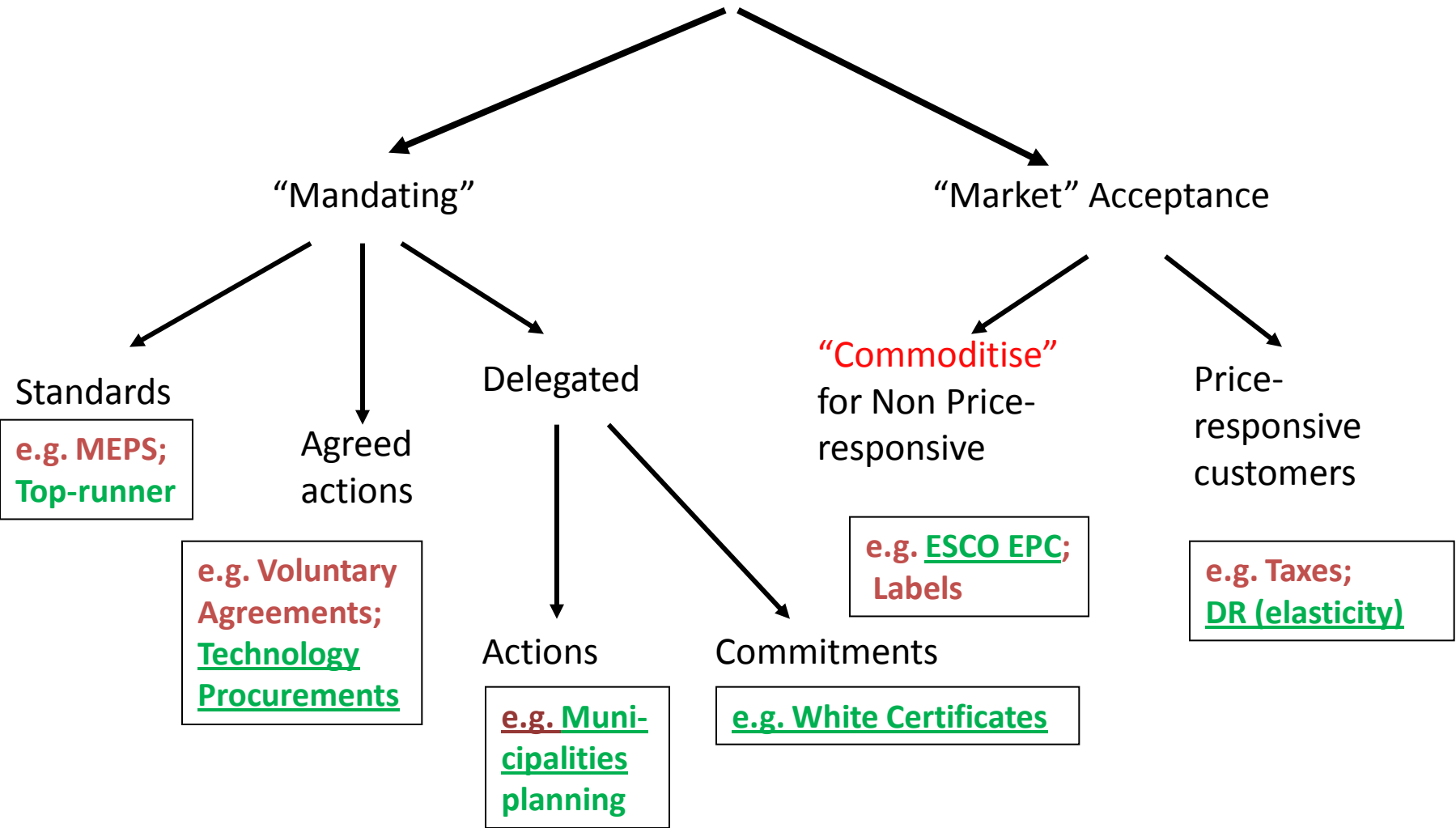


# Market Transformation



# Use all the tools

## LARGE-SCALE ENERGY EFFICIENCY





# Horses for courses.

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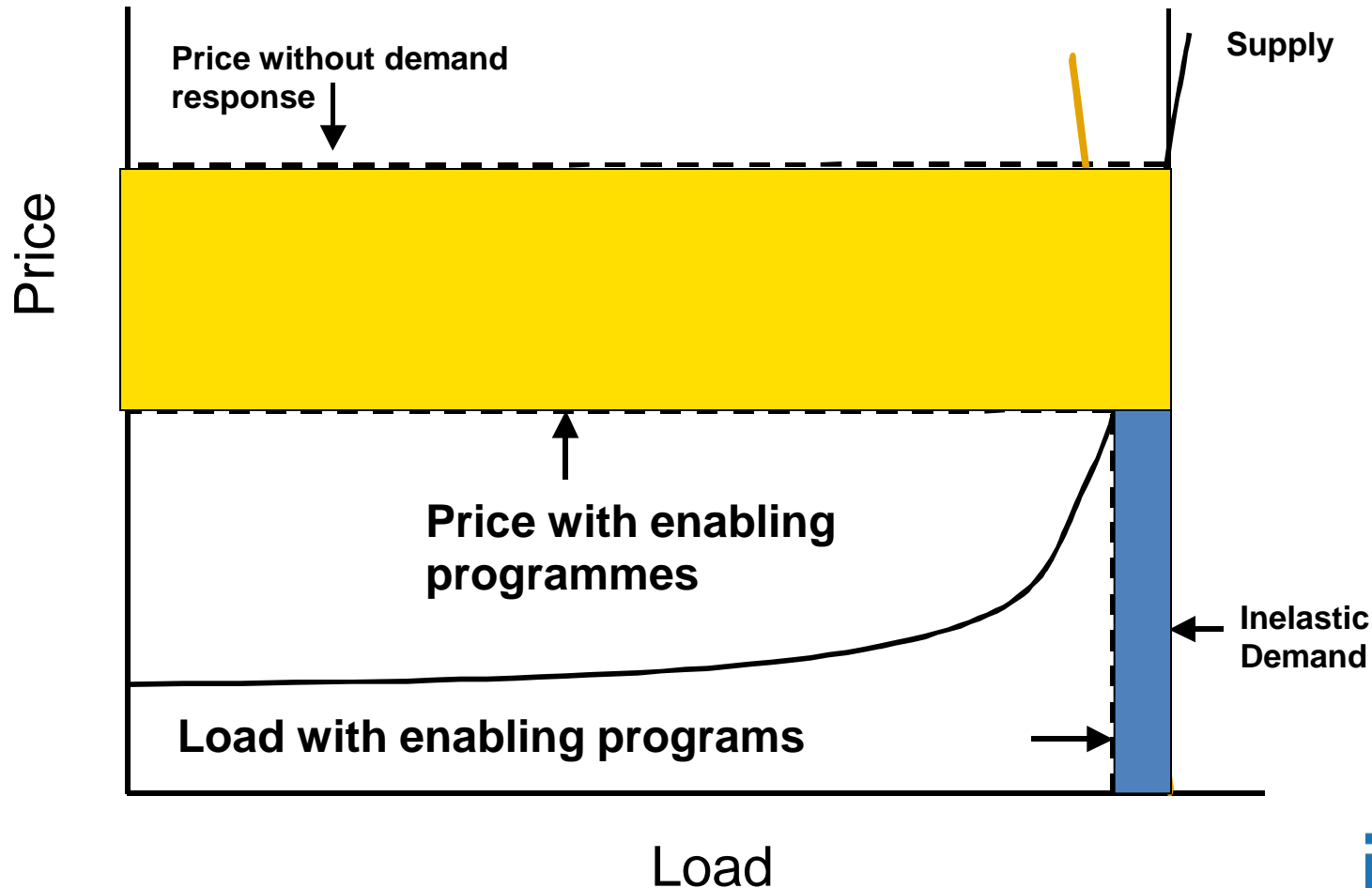
APPROACH	TYPE		EXAMPLE	
Mandated	Standards		<ul style="list-style-type: none"> <li>Minimum performance (MEPS)</li> <li>Top-runner standard</li> </ul>	
	“Agreed Actions”		<ul style="list-style-type: none"> <li>Voluntary Agreements</li> <li>Technology Procurements (III)</li> </ul>	
	Delegated Actions	By actor	<ul style="list-style-type: none"> <li>Regional bodies</li> <li>Municipalities (IX)</li> </ul>	
		By Means	<ul style="list-style-type: none"> <li>Commitments</li> <li>Certificates (XIV)</li> <li>Portfolios (XXII)</li> </ul>	
Market Acceptance	Price-responsive customers		<ul style="list-style-type: none"> <li>Taxes; Tax reduction</li> <li>Price elasticity (Demand Response) (II, VIII, XI, XIII, XIX)</li> </ul>	<ul style="list-style-type: none"> <li>Branding (XX)</li> <li>Market Transformation (V, VII)</li> </ul>
	Non-price responsive customers	“Commoditising” energy efficiency	<ul style="list-style-type: none"> <li>Energy Services, ESCO (X, XVI)</li> <li>Labels</li> </ul>	

# C. Demand Response in context



# DR and price impact

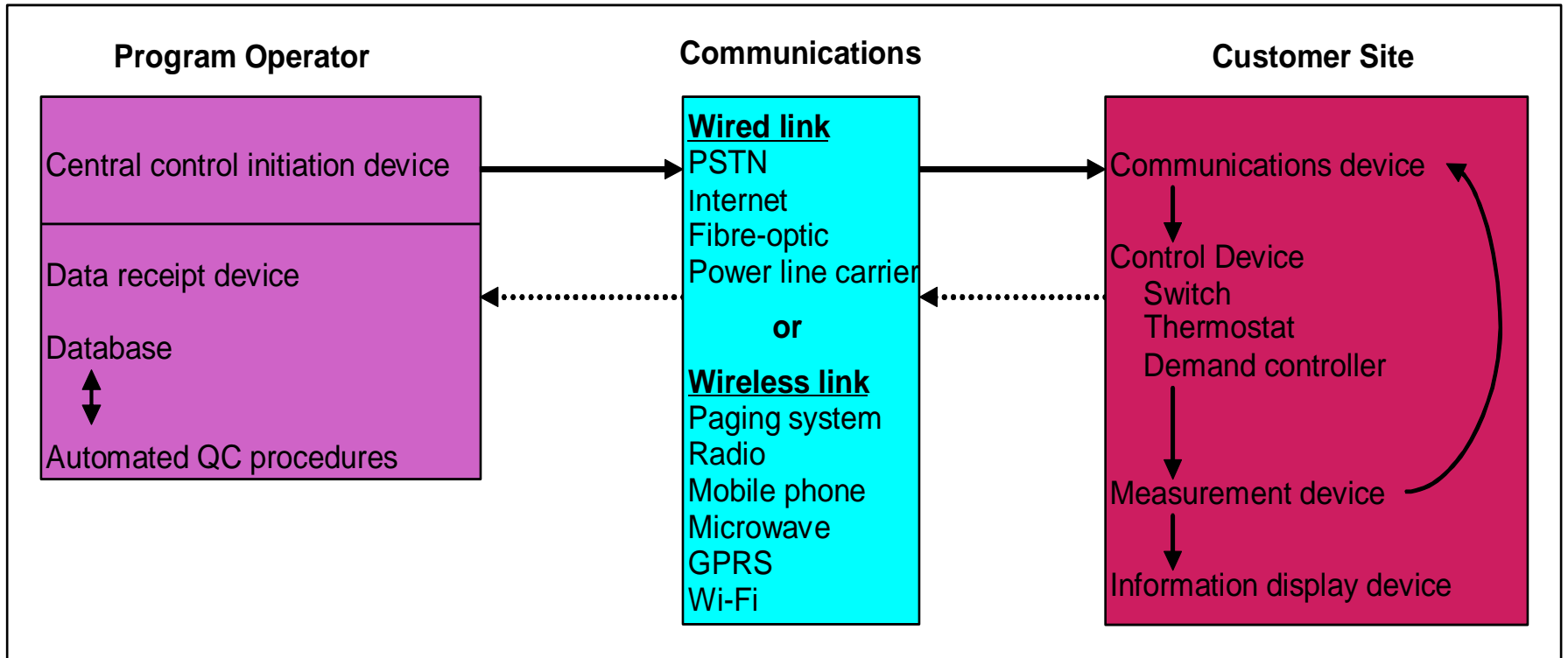
## Demand with Enabling programmes



# Load Shape (DR) Technology requires the following to be considered

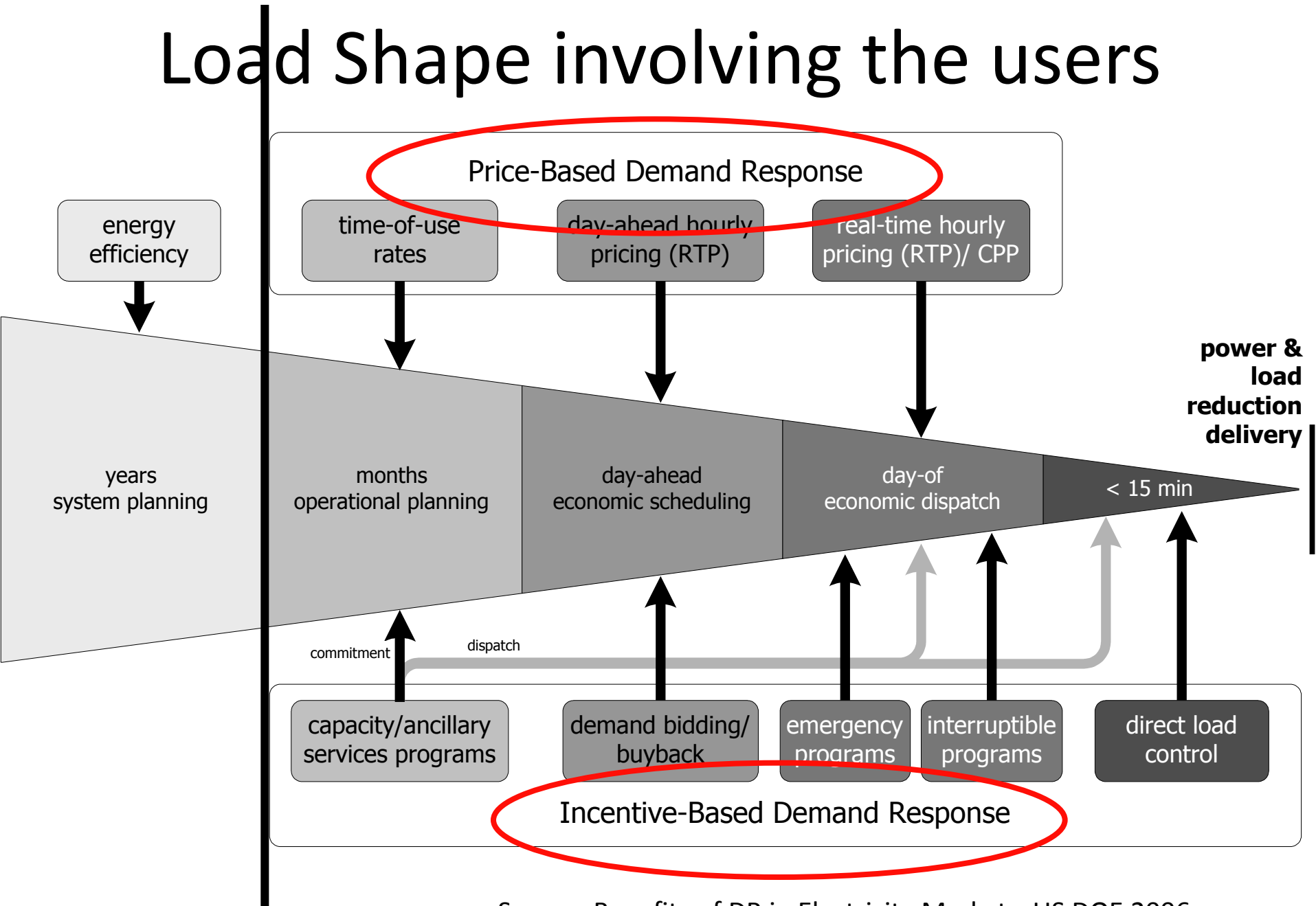
- Meters .....BUT ALSO...
- Communications .....AND
- Software for calculation, billing, verification, settlement .....AND
- Pricing structure.....AND
- Institutional models.....AND
- End use capacity to accommodate (e.g. Load patterns, Switching ability, Storage facilities and capacity, etc.).....AND
- Customer preferences

# Load Control System



Components of a Load Control System

# Load Shape involving the users



# Demand Response Resources – Task XIII

## DRR material to be downloaded

- [Workshops and Presentations](#)
- Demand Response Resources - Guidebook |
- Communication Toolkit |
- DR Valuation Reports
- Market Potential Calculator Reports/Samples
- Marketplace Overviews
- Technology Case Studies
- [Publications](#)

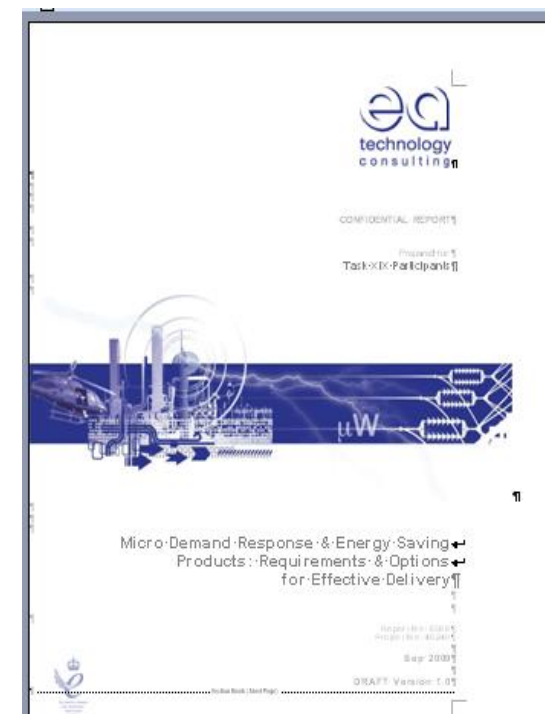
# DRR Guidebook

- Section 1 - Background Information
- Section 2 - [Getting Started](#)
- Section 3 - [DR Resource Base](#)
- Section 4 - [Market Potential](#)
- Section 5 - [DR Valuation](#)
- Section 6 - [Technologies](#)
- Section 7 - [Market Barriers and Solutions](#)
- Section 8 - [Drafting the Business Plan](#)
- DRR Guidebook - [Appendices](#)

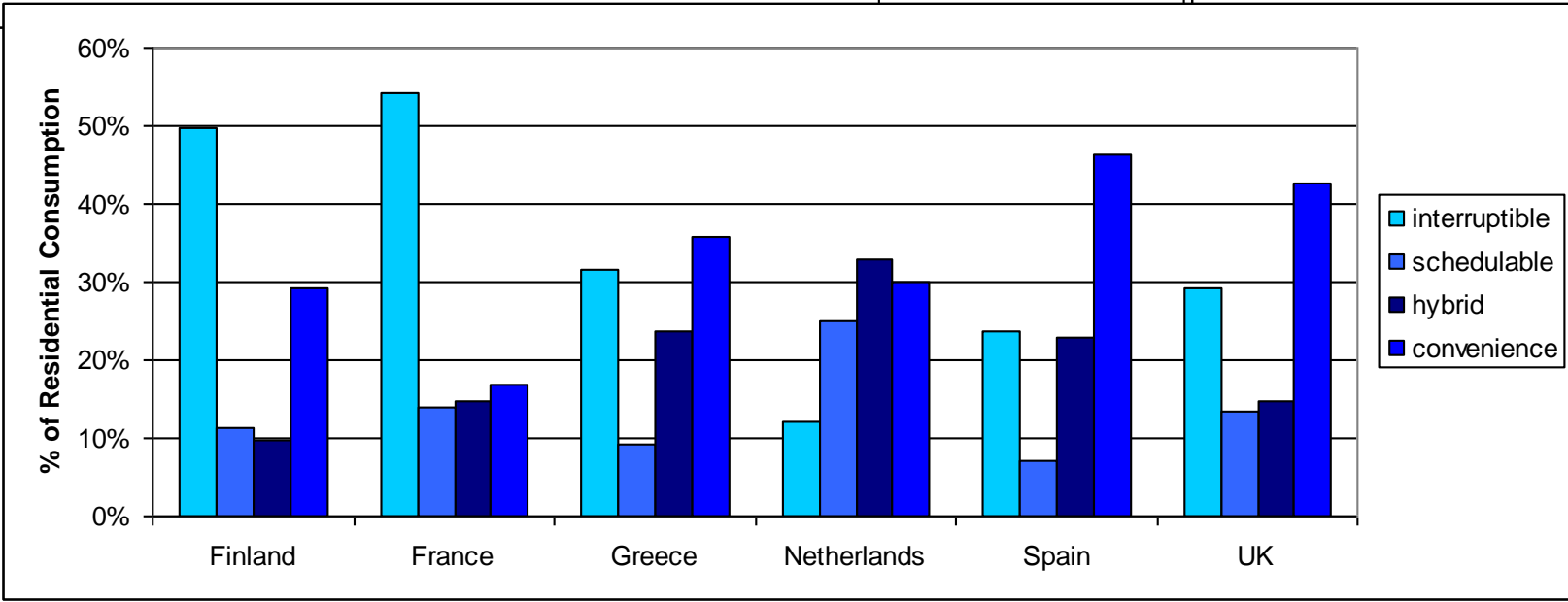
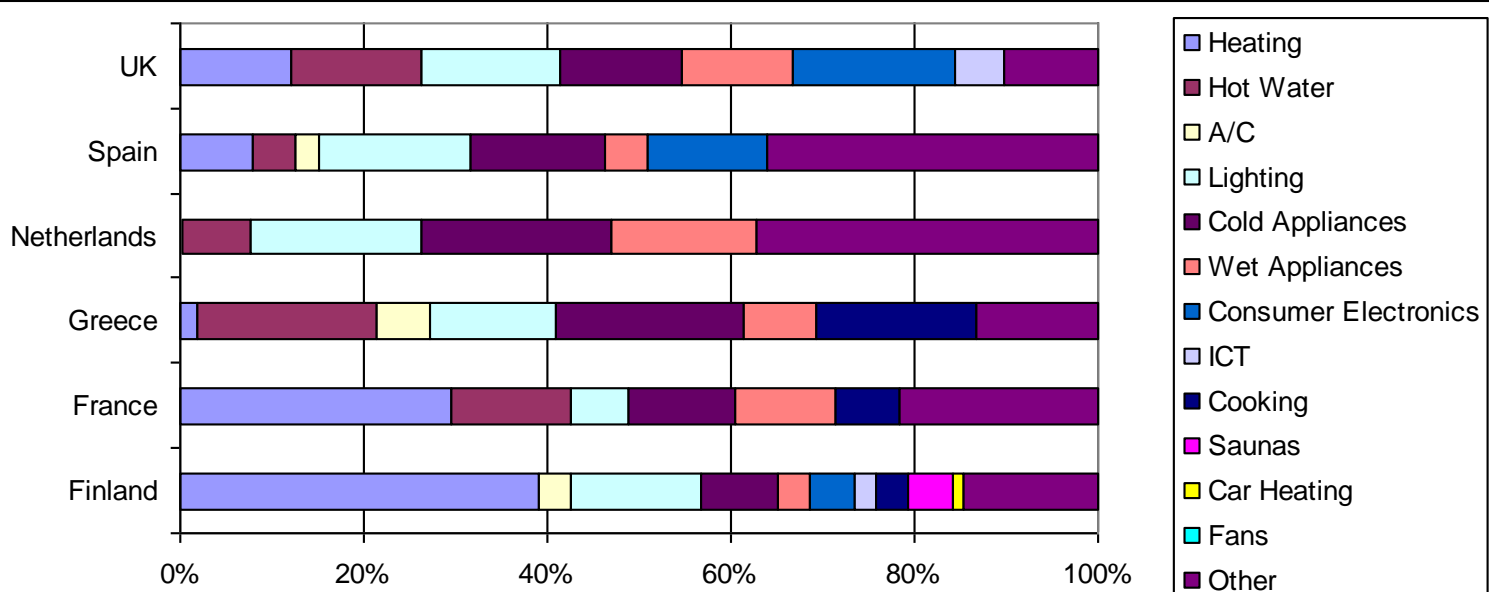


# Report 1: Requirements & Options for Effective Delivery (Available within a few months)

- **Overview of electricity system and trading arrangements**
- **Demand Response Requirements**
- **Review of Case Studies and Pilots**
- **End Use Demand Changes**
- **Delivery Mechanisms**
- **Technical Architecture Components**



# Residential Loads in Participating Countries



# What have we learnt?

- Electricity markets are complex, with a diverse range of stakeholders that is likely to increase
- There are information gaps
  - Lack of information on the consumption habits of commercial, particularly SME, consumers
  - Lack of information on when different end uses occur, for both domestic and SME consumers
- Technologies are rapidly evolving in this area but few are mass market

# What have we learnt? (2)

- Tariff-based interventions are likely to be the easiest to implement in current market arrangements, particularly for domestic consumers
- New and evolving loads, especially Air Conditioning, Electric Vehicles and Heat Pumps, present interesting opportunities for load shifting
- The degree to which consumers will be willing to engage with programmes is currently unknown

# Customer Response to Time-Varying Prices

- Customers may change their behaviour for a period of time (months?) after time-varying prices are introduced
- However, this response usually decays over time as customers find that their financial savings are minimal and the effort required to respond to price changes is large

# Metering and Load Control (1)

- **Interval metering** is necessary to implement time-varying pricing
- **Interval metering** is *not* necessary to carry out load control functions – available technology can remotely switch loads without requiring connection to a meter
- **One-way communication** (not necessarily through a meter) is essential to carry out remote switching of loads

# Metering and Load Control (2)

- **Two-way communication** is not essential to carry out remote switching of loads but it can provide valuable information to the program operator about the results of the switching
- **Metering** in some form is required for settlement of the financial transactions associated with load control programs

# Smart Metering and Saving Energy

- Installing smart meters will, by itself, do nothing to save energy
- Energy savings will only be achieved if the metering results in **changing people's behaviour** so that they use less energy in total
- Some studies suggest that rolling out smart meters to all electricity consumers in a country may achieve savings of between **4% and 10%** in total national electricity use
- However, energy savings can only be achieved if the installation of the meters is accompanied by **supporting technology and programs**, such as information displays, time-varying pricing, energy audits and particularly some form of load control



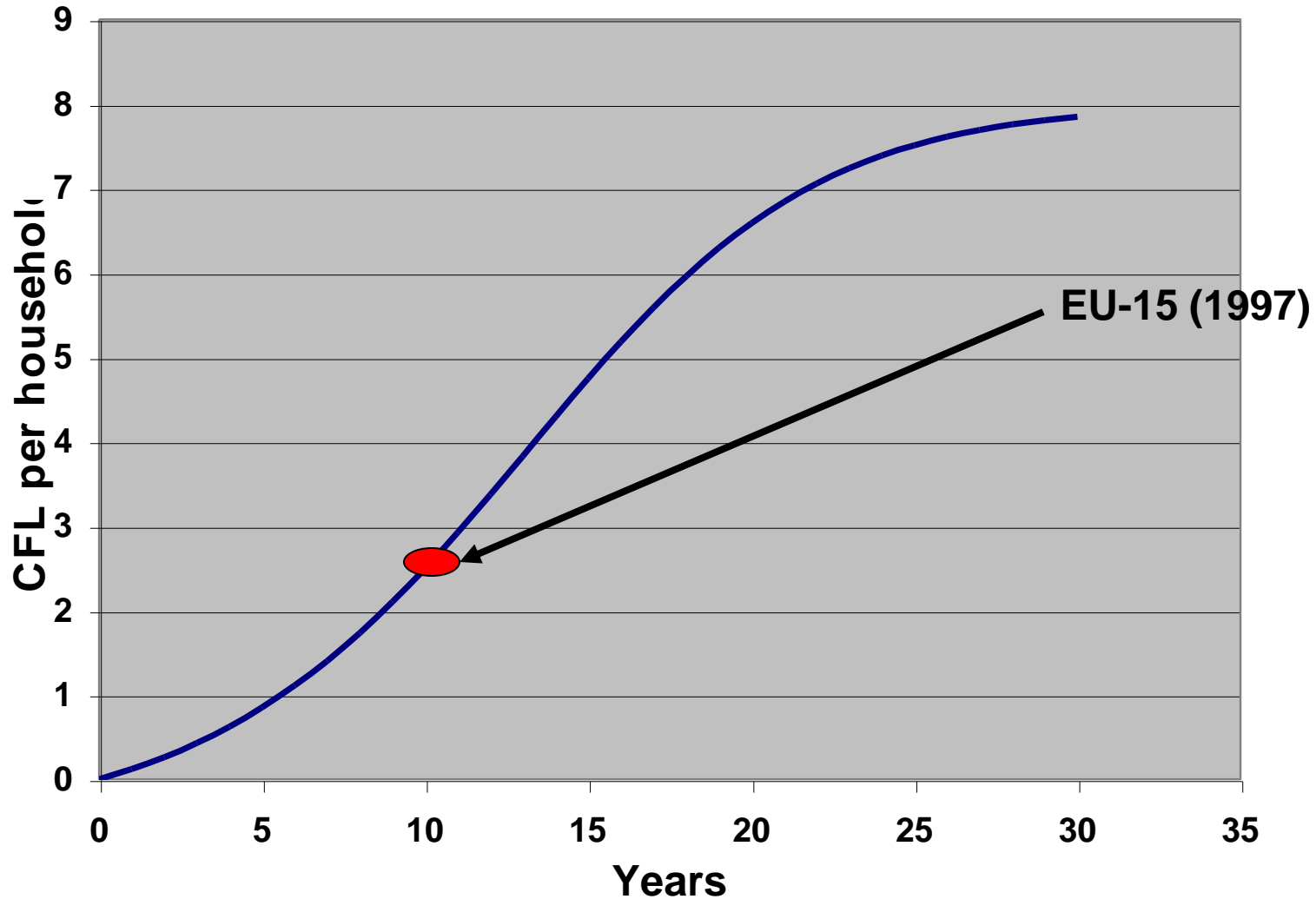
# D. Creating success



**CREATING MARKETS FOR  
ENERGY TECHNOLOGIES**

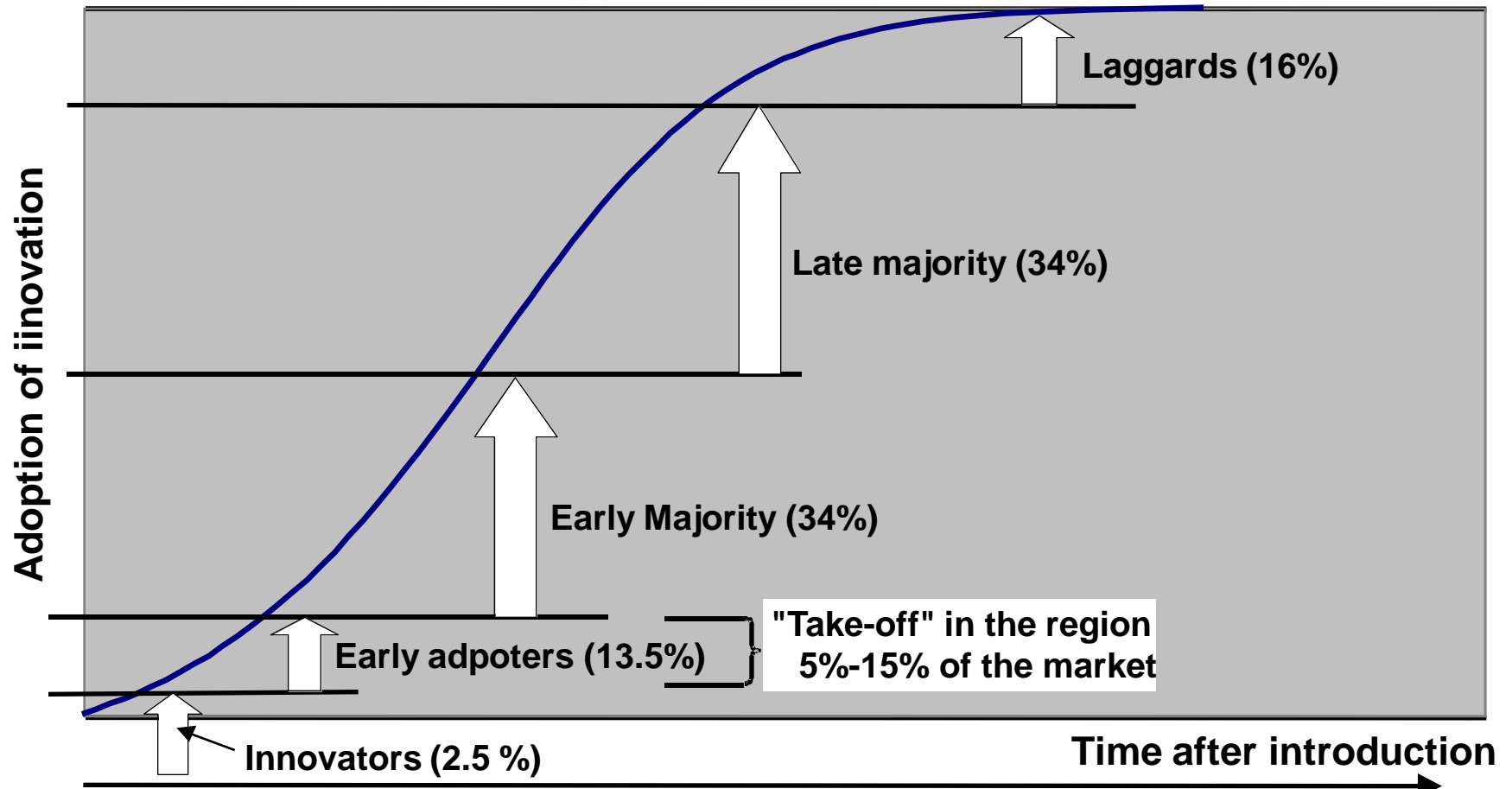
# SUCCESS IS MARKET PENETRATION

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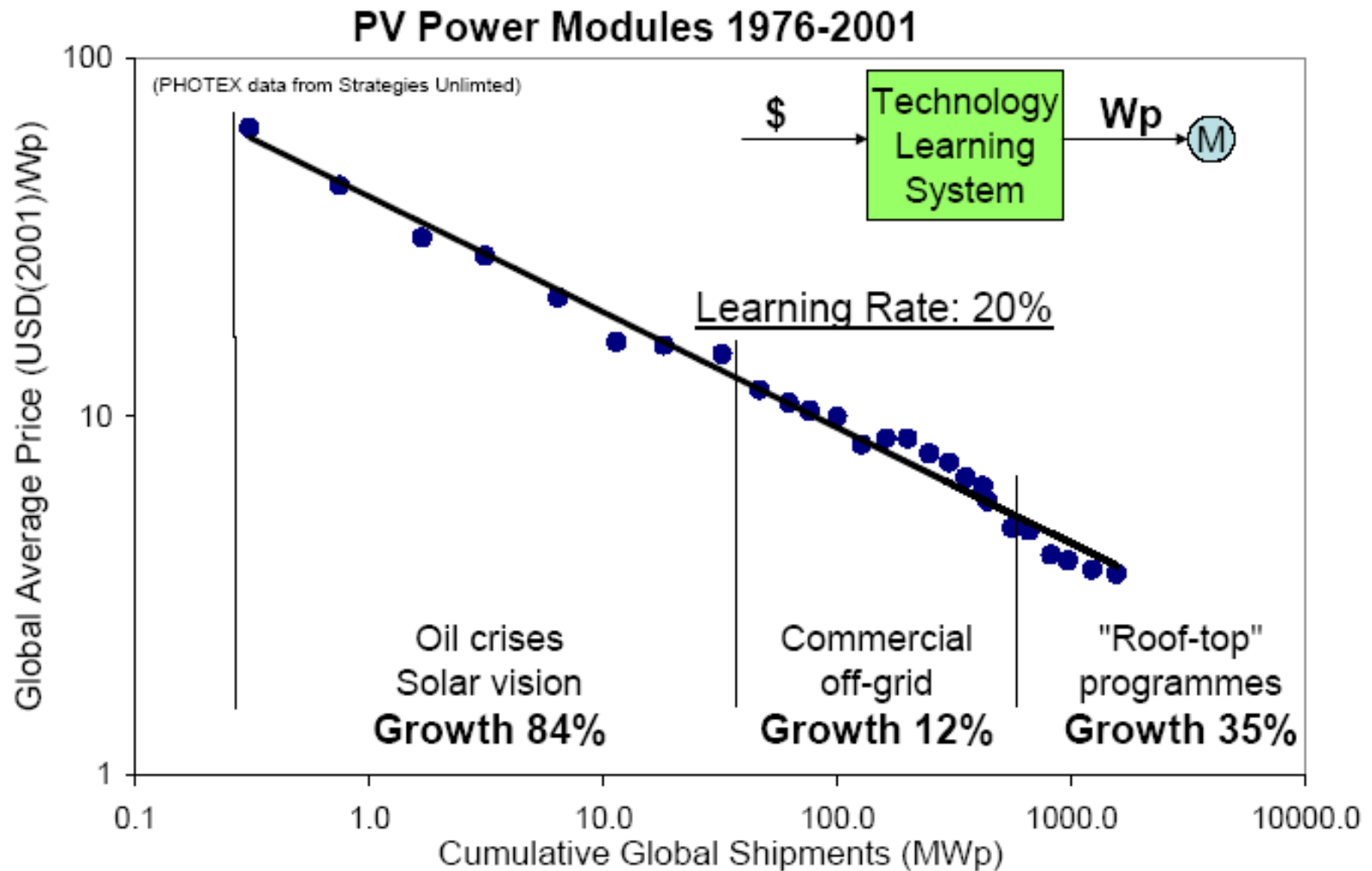


# General Market Segmentation

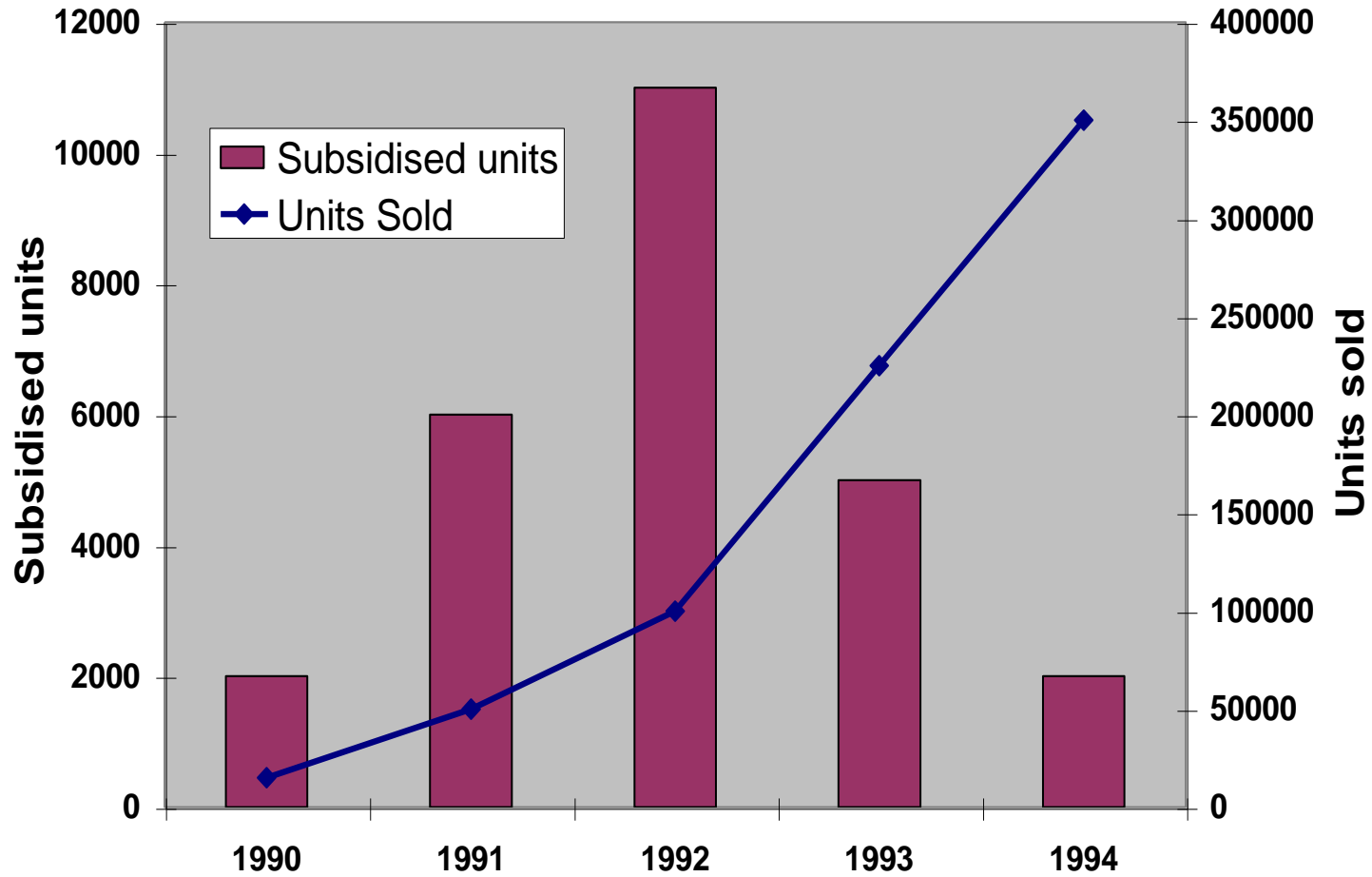
Diffusion curve



# Success is performance and price



# SUCCESS IS ATTRIBUTION



# Packages Delivery mechanisms

## Customer Relations

Operational Objective	Characteristic Application and Examples of Measures
<p><b>Serve the customer</b></p>	<p>The customer/user is assumed to need assistance in making better choices among available technologies.</p> <p>Some relevant measures: customer-oriented information and calculation tools; third-party financing, development of energy service companies (ESCOs), etc.</p>
<p><b>Incentives for the customer</b></p>	<p>Good technologies known to customers are not widely adopted because of market imperfections and externalities.</p> <p>Some relevant measures pricing, financing, fees rebates etc.</p>
<p><b>Educate and protect the customer</b></p>	<p>Inferior technologies are overly used because of inertia on the part of both suppliers and consumers, which weakens competition from new alternatives.</p> <p>Develop and provide tools purchasing rules such as least life cycle cost (LCC) and manuals</p>

# Packages Delivery mechanisms

## Business Organisation

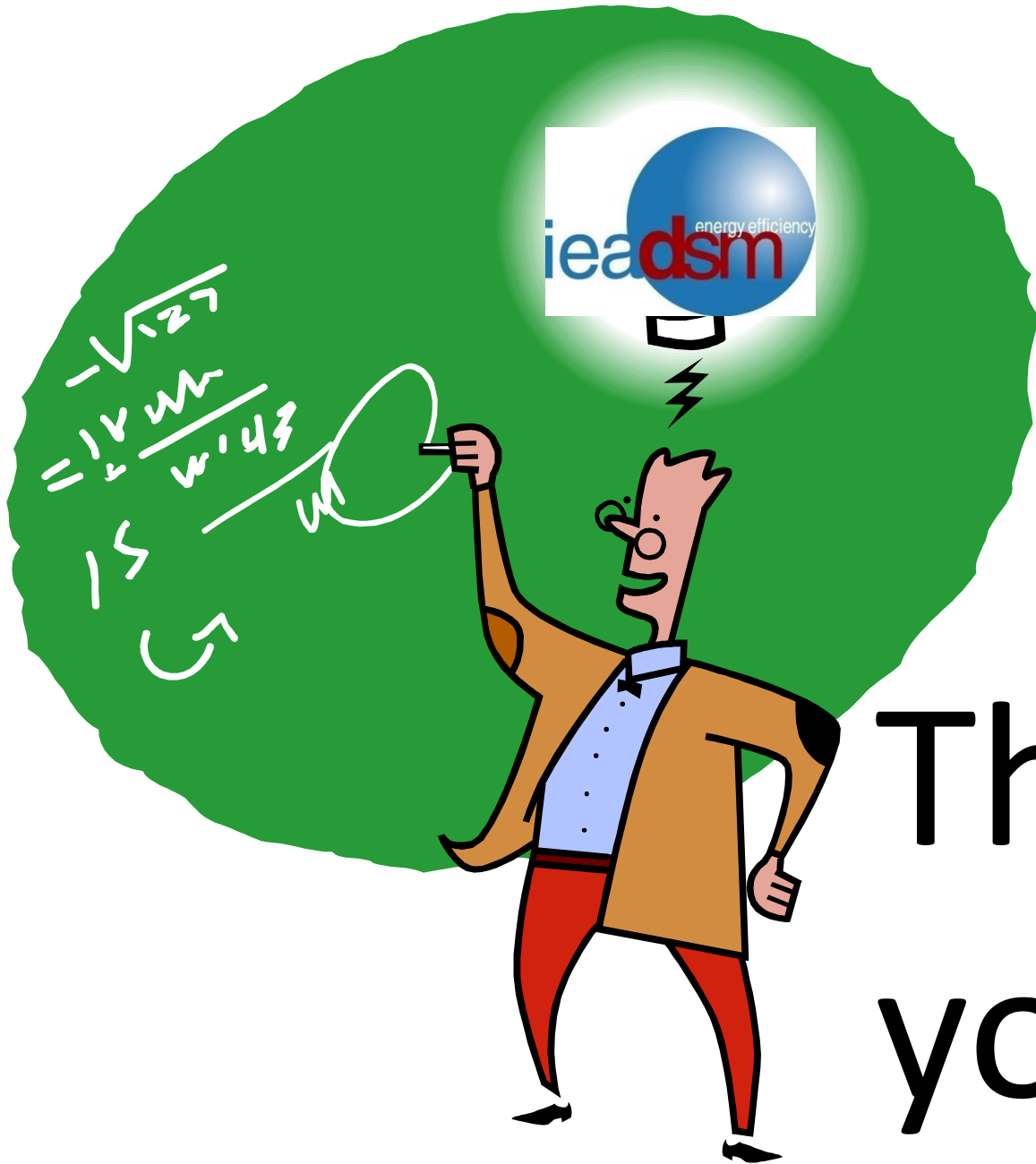
<b>Manifest the demand for a change</b>	<p>Find niche and develop niche markets in which to launch and adapt technologies;</p> <p>Some relevant measures: work with stakeholders to aggregate product demand; help to finance learning investment.</p>
<b>Vitalise conservative business structure</b>	<p>The market has got stuck with traditional products delivered in forms that are not always favourable for customers and users.</p> <p>Activities to improve competition (e.g., deregulation) can vitalise market actors.</p>

# Packages Delivery mechanisms

## Market Rules & Institutions

<b>Reconsider</b> existing regulations and rules	<p>Wider application of good technologies can be hampered by legislation and regulations adapted to conventional technologies.</p> <p>E.g., liberalise regulations affecting electricity feeds from small scale combined production of heat and power (CHP) and independent power producers.</p>
<b>Enhance</b> financial framework & conditions	<p>Financial arrangements available to buyers may not be well adjusted to the needs of new energy technology markets and this may impede capital stock turnover and slow the adoption of new technologies.</p> <p>Enhancement of financial conditions may open new opportunities.</p>
<b>Recognise</b> system aspects	<p>A technological solution designed for a specific problem can affect the output of a larger system. Recognition of the totality of the system (energy, comfort, productivity, environment, etc.) is sometimes necessary to understand and handle the technology shift.</p> <p>A typical instrument is the ISO 9000 and 14000 standards.</p>





Thank  
you !